



HOTEL SERVICES DIRECTORY



FROBISHER INN

ASTRO HILL COMPLEX
IQALUIT, NU | X0A 0H0
PHONE: 867.979.2222
WWW.FROBISHERINN.COM

TEMPORARY HOURS & INFORMATION

Frob Kitchen & Eatery Hours

Dinner 5:00 pm to 8:00 p.m.

Caribew Cafe Hours

8:00 a.m. to 6:30 p.m.

Storehouse Bar & Grill

5:00 p.m. to 11:00 p.m.

Complimentary Shuttle

9:00 a.m. to 5:00 p.m.

Updated: August 2020



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THE EXPLORER HOTEL**



WELCOME

Dear Valued Guest,

We are very pleased to welcome you to the Frobisher Inn.

Our intention is to provide each guest with the level of personal service found only in the finest hotels. To achieve this, we endeavor to anticipate your needs as much as possible with a wide variety of services and our team which is ready to attend to your requests.

You will find the many services we provide outlined in this directory. However, should any question or problem arise, please call the reception and we will be happy to assist you.

Your comfort is our most important concern.

Please make yourself at home, explore the uniquely northern character of our wonderful City of Iqaluit, and most of all, enjoy your stay at Frobisher Inn!

Stephen Sullivan
General Manager
Frobisher Inn

ARRIVE A FROBISHER GUEST DEPART A FROBISHER FRIEND RETURN AS FROBISHER FAMILY

*Right in the middle of all the action on Astro Hill,
Frobisher Inn is where you are steps away from
restaurants, movie theater, shops,
conference centre and nightlife.*





HOTEL INFORMATION

AIRPORT

A complimentary airport shuttle is available from 9:00 a.m. to 5:00 p.m. Please dial "0" to speak to a Guest Service Agent for details on the schedule.

ATM

An ATM is located to the left of the front desk. A Guest Service Agent will help direct you.

BREAKFAST

Wake up to a delicious buffet or a la carte selections. Refer to the Dining section of the directory for restaurant hours.

BUSINESS HUB & CONVENIENCE ITEMS

A Business Hub and vending machines are located on the first floor within the secured lobby.

CHECK-IN AND CHECK OUT

Check-in begins at 4:00 p.m. and check-out is at 11:00 a.m. In the event you need to make arrangements to extend your stay or require a later check-out time please dial "0" to contact a Guest Service Agent.

CREDIT CARDS | PAYMENT OPTIONS

Frobisher Inn accepts the following major cards: American Express, Diners Club, Discover, EnRoute, MasterCard and Visa.

DOCTOR

For medical assistance of any kind please dial "0" to contact a Guest Service Agent. In the event of a medical emergency please dial 9-867-979-1111

LAUNDRY SERVICES

Available 7 days per week. Please drop the laundry bag at the Front Desk for pick-up. For same day service arrange this prior to 8:00 a.m.

EMERGENCIES | EMERGENCY EXITS

For emergencies of any kind please contact the front desk. Refer to the placard on your guest room door for emergency procedures, instructions and the nearest exit.

FIRE

Please refer to the placard on our guest room door for fire emergency evacuation instructions.

HOTEL INFORMATION



FIRST AID

Please dial "0" to contact a Guest Service Agent for any first aid needs.

FITNESS CENTRE

Our fitness centre is located on the main floor and is open daily from 6:00 a.m. to 10:00 p.m. Accessible with your guest room key.

HOUSEKEEPING SERVICE

Please dial 0 to contact a Guest Service Agent for any housekeeping requests such as housekeeping service, extra pillows, blankets or towels and forgotten toiletries.

ICE MACHINE

In efforts to reduce energy consumption the ice and beverage machines are available on the main floor. Ice is also available from the Frob Kitchen & Eatery or The Storehouse Bar & Grill.

IRONS AND IRONING BOARDS

An iron and ironing board are both located in the closet of your guest room.

INTERNET

High speed wired and wireless internet is complimentary for all hotel guests. Please refer to the Internet Instructions section of this directory.

LOST AND FOUND

Please dial "0" to contact a Guest Service Agent for assistance.

MAIL AND PACKAGES

Mail and/or packages which have been shipped to the hotel may be retrieved by dialing "0" to contact a Guest Service Agent. We will contact you upon receipt of any mail and/or packages. Outgoing mail may be left with the front desk to be sent out.

PARKING

Frobisher Inn provides complimentary parking for hotel guests. All vehicles must be registered with the front desk upon arrival.

RESERVATIONS

Please dial "0" to contact a Guest Service Agent for any reservation needs.

RECYCLING

Recycling bins are located in every guestroom of this hotel. Please help us in our effort to reduce the amount of waste we produce by recycling!

SAFETY DEPOSIT BOX

Each guest room is provided with a personalized coded safety deposit box to protect your valuables.

SHUTTLE TRANSPORTATION

Frobisher Inn provides complimentary shuttle service that goes to and from the Iqaluit Airport. It runs from 9:00 a.m. to 5:00 p.m. It runs on the hour. Dial 0 to speak to a Guest Service Agent for details on the schedule which is dependent on arrivals and departures.

TAXI SERVICE

Please dial "0" to contact a Guest Service Agent to arrange for transportation.

TELEPHONE SERVICES

Please refer to the Telephone Services section of this directory.

TELEVISION INFORMATION

Please refer to the TV Guide Services section of this directory.

WAKE-UP CALLS

Please dial "0" to contact a Guest Service Agent to arrange a wake-up call. For your added convenience a clock radio with an alarm feature is located on the night stand in your room.



HOTEL INFORMATION



DINING

THE FROB KITCHEN & EATERY

From dawn to dusk, The Frob serves up the finest cuisine in Nunavut. Crafted with care under the tutelage of Chef Felix Le Cavalier, these gourmet dishes feature divine flavours and local delicacies. It's an innovative dining experience you'll cherish forever.

Breakfast

Monday - Friday | 7:00 am - 10:30 am

Saturday | 8:00 am - 10:30 am

Sunday Brunch | 8:00 am - 10:30 am

Lunch

Monday - Saturday | 11:30 am - 1:30 pm

Dinner

Monday - Sunday | 5:00 pm - 8:30 pm

CARIBREW CAFE

At Caribrew Café, we excel at providing fast, friendly service, so you'll be enjoying Nunavut's dazzling wonders in no time. Our menu features a tempting selection of paninis, ready-made meals, and sweet Canadian treats. Find us next to Frobisher Inn's lobby—or just follow the delicious aroma of baked cookies!

Monday - Friday | 7:00 am - 6:00 pm

Weekends & Holidays | 9:00 am - 4:00 pm

STOREHOUSE BAR & GRILL

Open late everyday, we offer a superb menu of pub classics like cheesy nachos, thin-crust pizzas, and juicy burgers, alongside our many beverages on tap. Filled with flat-screen TVs and comfortable seating, our laid back bar is great for casual get-togethers. But get ready to dance when our house DJ or live band steps onstage

Hours

Monday - Thursday | 5:00 pm - 1:00 am

Friday - Sunday | 5:00 pm - 2:00 am



LOCAL SERVICES

AIRPORT TRANSPORTATION

Canadian North	888.247.2262
Summit Air	867.979.3568

VISITOR INFORMATION

Visitor Information Centre	867.979.4636
Travel Nunavut	866.686.2866
Destination Nunavut	866.686.2888

CAR RENTALS

Budget	867.975.3391
Driving Force	867.979.2088

EMERGENCY SERVICES

Fire/Ambulance	867.979.4422
Police RCMP	867.979.1111
Blizzard Information	867.979.5300
Medical Qikiqtani General Hospital	867.975.8600

OTHER

City of Iqaluit	867.979.5600
Weather Forecast Environment Canada	867.979.6448



TELEPHONE INSTRUCTIONS

RCMP/Emergency Dial 9 + 867-669-1111
Fire or Ambulance Dial 9 + 867-873-222
Front Desk Dial 0
Local Calls Dial 9 + Number
Long Distance Calls Dial 9 + 1 + Area Code+ Number
Retrieve Your Message Press Message Button, press 7 + Room Number
Room to Room Dial 7 + Room Number
Wake Up Call Dial 0

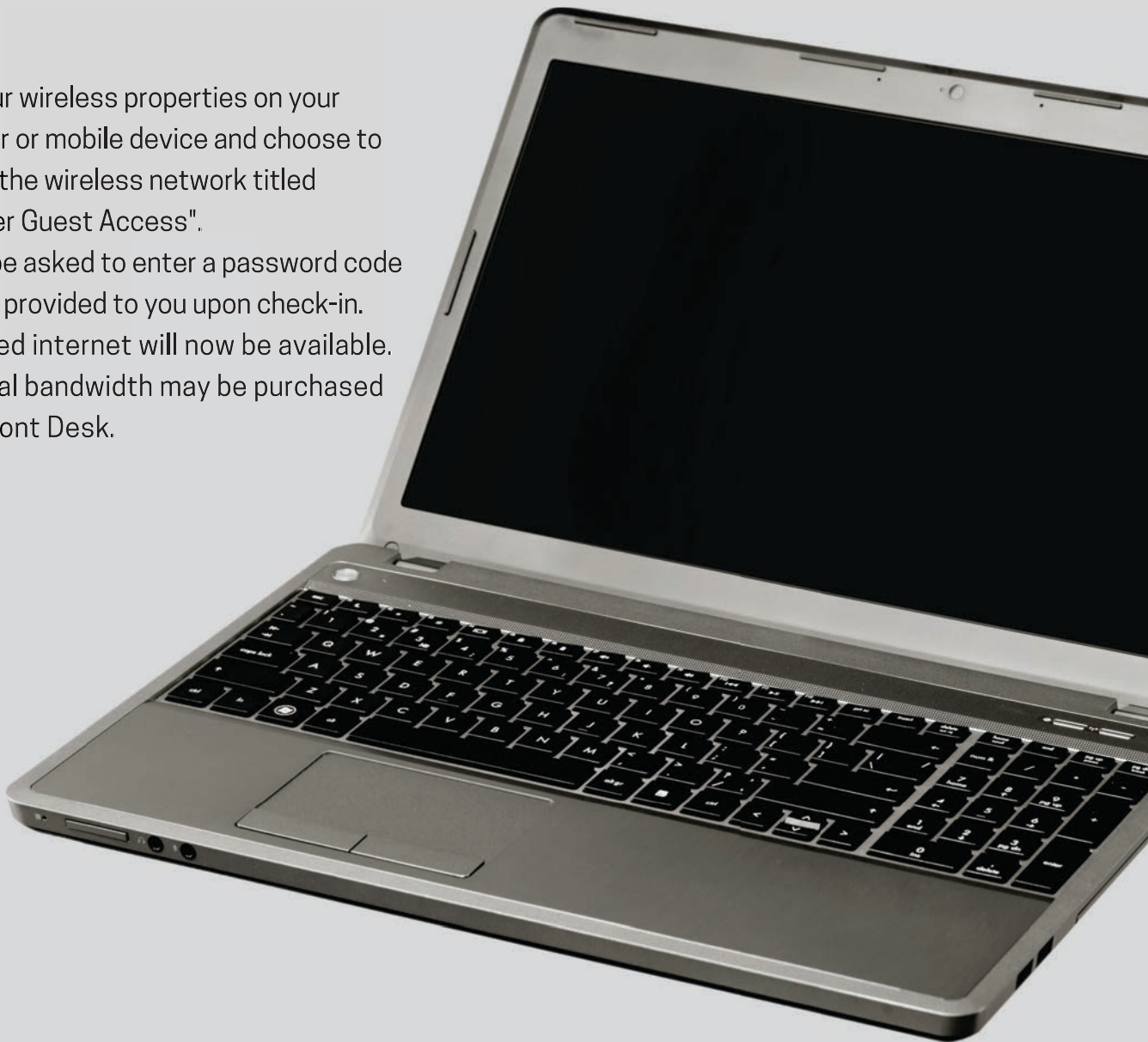


INTERNET INSTRUCTIONS

Frobisher Inn provides complimentary high speed wireless internet for all hotel guests. To connect please use the following instructions.

WIRELESS

- Open your wireless properties on your computer or mobile device and choose to connect the wireless network titled "Frobisher Guest Access".
- You will be asked to enter a password code that was provided to you upon check-in.
- Restricted internet will now be available. Additional bandwidth may be purchased at the Front Desk.





You'll like the space we have to offer. We have plenty of it with approximately 6800 square feet of flexible meeting space for a maximum of 440. In fact, we are the largest convention centre in the Eastern Arctic equipped with the latest technologies, equipment, innovative catering menus and dedicated Event Manager on hand to ensure your event is a success.

CATERING AND EVENTS FACILITIES

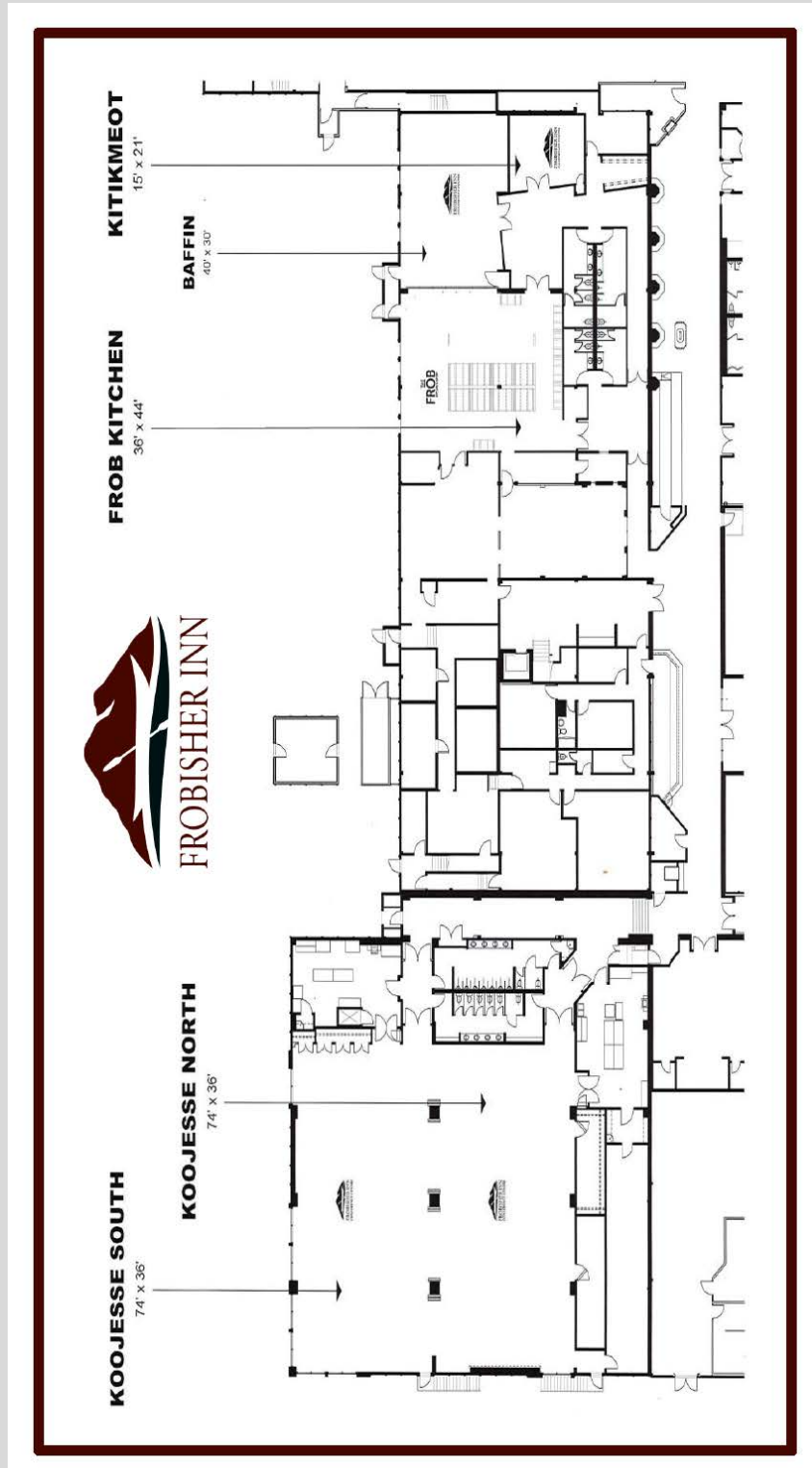
- 2 ballrooms that may be used individually or combined to accommodate events from 40 to 440
- 2 meetings rooms that accommodate 10 to 60

CONFERENCE AND MEETING SERVICES

- Koojesse Ballroom has a bay view with plenty of natural light with large south facing windows
- Fireplace in the Koojesse North room creates a warm atmosphere for dinners and receptions
- Wireless connectivity
- Dedicated Event Manager for each event
- Clustered location of meeting rooms to facilitate breakout and parallel meetings
- Complimentary parking
- Tailor made menus to meet the specific needs of every meeting
- On-site audiovisual

YOUR MEETINGS & EVENTS

Our Hotel LAYOUT



Speaking Inuktitut

Immerse Yourself in the Language

Did you know that Nunavut has four official languages? Inuinnaqtun, Inuktitut, English and French! The Inuit have spoken Inuktitut for generations, but its words were only recently transcribed to paper, making it possible for everyone to learn.

Speaking Inuktitut

Canada is home to many speakers of Inuktitut. While almost everyone in Iqaluit speaks English, we encourage our guests from the South to embrace the culture and preserve the Inuktitut language.

ENGLISH	INUKTITUT	PHONETICS
Hello	Halu	Ha-lu
Welcome	Tungasugit	Toong-a-su-git
Goodbye (to one person)	Tavvauvutit	Tah-vow-voo-teet
Goodbye to all (plural)	Tavvauvusi	Tah-vow-voo-see
Thank you	Nakurmiik	Na-koor-meek
You are welcome	Ilaali	Ee-lah-li
Good Morning	Ulaakut	Oo-lah-coot
Good Afternoon	Unusakut	Oo-nah-sa-coot
Good Evening	Unukut	Oo-new-coot
What is your name?	Kinauvit?	Kee-nau-veet?
How are you?	Qanuipit?	Ka-nwee-peet?
Help!	Ikajunga!	Ick-eang-nak-took
Yes	Ii	Ee
No	Aakka or Aagaa	Ah-ka or ah-gah
What is this?	Una suna?	Oo-na soo-na?
Do you understand?	Tukisiviit?	Too-kee-see-veet?
Delicious	Mamaqtuq	ma-makh-too
Wonderful	Alianait	ah-lee-ah-nite
Arctic Char	Iqaluk	Ick-ka-look
Polar Bear	Nanuq	Naa-nook
Seal	Nattiq	Naa-tick
Caribou	Tuktu	Took-two

STAYING IN YELLOWKNIFE



Stay with us at The Explorer Hotel in Yellowknife and see what true Northern hospitality really feels like. Once you step into our lobby you'll be greeted by our famous polar bear exhibit and stunning views of majestic forests and lakes. You quickly see why The Explorer Hotel is a destination unlike any other. We are more than a hotel, we are members of a proud Northern community, where all the modern comforts of the city exist side-by-side with traditional ways of life.

Whether you are visiting Yellowknife for business or for pleasure, The Explorer Hotel has everything you need for an unforgettable stay. We have 7,500 square feet of meeting space, event support services, complimentary WiFi, and many more amenities. At our restaurant and lounge, you can enjoy some of the finest cuisine in the North next to our large fire pit or relax with a nightcap in our charming, warm and rustic lounge.

The Explorer Hotel
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